

How to maximise your membership



1

Have you...

Logged into the members portal, updated your details and interests? That way you can ensure you are receiving the latest relevant, timely information that matters to you.



2

Did you know...

We have exclusive member discounts from our trusted Supplier members, all available on our website.



3

Don't forget to...

Connect with peers and stay informed, explore our range of regional, sector-specific and expert groups available for all operator members to join. These groups meet regularly either online or face-to-face.



4

Catch up on...

All the latest guidance, insight and our lobbying work can be found on our website.



5

If you need help, you can...

Take advantage of our free food and legal helpline, exclusively for members. Call 0207 244 1907 for the food helpline and 01275 378 732 for the legal helpline.



6

Want your voice heard?

We can help you by arranging a face-to-face meeting with your local MP.



7

Shine a light on your venue

We run a spotlight feature in our newsletter to celebrate our operators – contact us for more information.



8

Networking?

Our events enlighten, focus and celebrate every area of our industry whilst providing high-level networking opportunities for the whole team.



9

Want practical help with recruiting?

Through our Hospitality Skills Passport programme, members can access practical insight, guidance and resources to support their workforce.



10

Take advantage of our primary authority

Benefit from our primary authority and get Assured Advice on issues such as environmental health, food safety, trading standards and fire safety.



11

We are here for you

From staffing to employment rights, licensing, food incidents, planning and tipping, our team is on hand to provide practical support across every aspect of your business. Get in contact and share with your teams.